NTC Surveys & Results

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June 11, 2015
Course Survey (Fall & Spring)

- measures students’ reactions to the course for the purpose of assessing effectiveness and providing corrective feedback into the course design and delivery

- How to select the courses to be surveyed?

- Results
  - Individual result is sent to each faculty if there are three or more survey responses.
  - Overall result is sent to the Dean.
  - The results were posted on the NTC’s document repository site; however, the site was terminated in 2014.
  - [Fall Course Survey Summary Results as of Fall 2014](#)
Outcomes Assessment Survey (Spring)

- evaluates the effectiveness of the existing curriculum by looking at how well graduates think they have achieved the program's learning outcomes.

Results

- Individual result is sent to each faculty if there are three or more survey responses.
  - Outcome Assessment Survey - Core Abilities: FY 2008-2014

In Spring 2014, NTC asked employers to participate in the survey regarding the on-the-job performance of NTC graduates.

- Employer Survey Results and Comparison with FY 2014 Graduates
CCSSE (even numbered years, Spring)

- Community College Survey of Student Engagement

- CCSSE asks students about their college experiences:
  - How they spend their time
  - What they feel they have gained from their classes
  - How they assess their relationships and interactions with faculty, counselors, and peers
  - What kinds of work they are challenged to do
  - How the college supports their learning, etc

- MnSCU requires to participate in CCSSE every two years.
  - NTC has to conduct CCSSE in Spring 2016.
Students are sampled at the classroom level.

CCSSE 2014 cohort includes 684 institutions.

- Comparison Group: National, Small-Sized Institutions, MnSCU, past results

# responses:

- N = 347 (Spring 2012) → N = 263 (Spring 2014)

Results

SSI (odd numbered years, Spring)

- Student Satisfaction Inventory by Noel-Levitz
  - SSI measures students' satisfaction with a wide range of college experiences.
  - For each item, student rates by the importance of the specific expectation as well as their satisfaction.
    - Example: Parking lots are well-lighted and secure.

- Comparison Group: National, MnSCU, past results

- Results
  - SSI 2011 Report (N = 278) & SSI 2013 Report (N = 69) are available.
  - Spring 2015: NTC did not participate in SSI.
Other Surveys & Results

- Employee Satisfaction Survey (every three years, Fall)
  - Fall 2009 (N = 34) & Fall 2012 (N = 68) results are available.
  - Fall 2015?

- NTC Perception Survey (Spring 2014)
  - N = 436 (students; NTC Faculty/Staff; Business/Industry; Governmental/Nonprofit Agency; BSU Faculty/Staff)

- Stakeholder Survey (every two years, Fall)
  - Fall 2010 (N = 67) & Fall 2012 (N = 34) results are available.
  - Fall 2014 survey was not conducted.

- Learning Services Survey & Enrollment Experience Survey
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